

MasterCard® Global Service™

MasterCard® Global Service™



Butterfield



Butterfield



MASTERCARD® GLOBAL SERVICE™

MasterCard® Global Service™ provides worldwide, 24-hour assistance with lost and stolen Card reporting, emergency Card replacement, and emergency cash advance.

Call MasterCard® Global Service™ immediately to report your Card lost or stolen and to cancel the account. If you need to make purchases or arrange for a cash advance, with your issuer's approval, you can receive a temporary Card the next day in the United States, and within two business days almost everywhere else.

Remember, if you report your Card lost or stolen, you will not be responsible for unauthorised transactions on your Account. In the United States (including all 50 states, the District of Columbia, the US Virgin Islands, and Puerto Rico) and Canada, call 1 800 MC ASSIST (1 800 622 7747).

When out-of-country and in need of assistance, you can easily reach a specially trained MasterCard® Global Service™ Representative who can help you 24 hours a day, 365 days a year, in any language. You can call toll-free from over 80 countries worldwide.

Some of the key toll-free MasterCard® Global Service™ telephone numbers are:

Argentina	0800 555 0507
Brazil	0800 891 3294
Chile	1230 020 2012
Colombia	01800 912 1303
France	0 800 90 1387
Germany	0800 819 1040
Italy	800 870 866
Mexico	001 800 307 7309
Peru	0 800 307 7309
Portugal	800 8 11 272
Puerto Rico	1 800 307 7309
Spain	900 97 1231
United Kingdom	0800 96 4767
Venezuela	0800 1 002 902

For additional information, or for country-specific, toll-free telephone numbers not listed above, visit our website at www.mastercard.com or call the United States collect at 1 636 722 7111.

ATM Locations:

Call 1 877 FINDATM or contact the MasterCard® Global Service™ Centre to find the location of a nearby ATM in the MasterCard® ATM Network accepting MasterCard®, Maestro®, and Cirrus® brands. Also, visit our website at www.mastercard.com to use our ATM locator. You can get cash at over one million ATMs worldwide. To enable cash access, be sure you know your Personal Identification Number (PIN) before you travel.

The information contained herein is provided solely for general informational purposes. It is not intended to be a complete description of all terms, conditions, limitations, exclusions, or other provisions of any programme or insurance benefits provided by, or for, or issued to MasterCard®.