



### **Your Butterfield Miles credit card is changing**

Please be advised Butterfield Miles credit cards are transitioning from Visa to Mastercard. Any current cards you have will be replaced with a new one, which will be issued in March 2022 and mailed to you directly. You can keep using your current card until you receive and activate your new Mastercard.

On your Butterfield Online account, you will see your current card balance now shows as Mastercard. Until you have received and activated your new card, monthly repayments should continue to be made to your current card number. Once your new card has been activated, any existing direct payments will also need to be updated.

With your new card you will enjoy all the benefits you are used to and more. This includes the accrual of one Sir Turtle Reward frequent flyer mile for every US\$2.00 spent on qualifying card transaction, along with auto rental insurance and access to download Butterfield Card Alerts app. There will be no increase in annual fees.

We want to ensure your new card is sent to the correct address. If you need to update your mailing address, or any other contact details, you can do so with a direct message via the Mailbox feature on Butterfield Online. Alternatively, please visit one of our Banking Centre locations between the hours of 9:00 a.m. to 3:00 p.m., Monday through Friday.

For all other card related enquiries, please contact our 24-Hr Card Services helpline on (345) 815 7527.

Thank you.