

About opting out of Confirmation of Payee

All eligible customers have been automatically opted in to Confirmation of Payee, a service which is designed to help you against fraud and payments going into the wrong account, by checking the name on the account you would like to pay.

The purpose of Confirmation of Payee is to keep your money safe, therefore we will only agree to opt-out requests in exceptional circumstances. If we do agree, your account won't be checked when another person or business tries to make a payment to the account.

What would you like to do? (please tick the relevant box)☐ Opt out of Confirmation of Payee☐ Opt back in to Confirmation of Payee *(if you have opted out previously)***Your details**

Title	Forename	Surname(s)
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Any former names *(eg maiden name)*

Any other names used

Date of birth *(DD/MM/YYYY)*Business name *(if applicable)*

Current address

Parish

Country

Postcode

Account details

Account name

Sort code

Account number

Opt out requests only

Please inform us why you would like to opt out of Confirmation of Payee:

What happens next?

Opt out – Once we have reviewed the request, we will contact you within 7 days to let you know the outcome and any next steps.

In regards to joint accounts, consent is required from both parties before opt out is agreed. All account names will be opted out.

For businesses, we will opt out your business names and all associated trading names. Accounts which require multiple signatures require all parties to sign.

If your opt out request is approved, this will apply to all of your accounts, including any joint accounts. You can always opt back in to Confirmation of Payee later by using this request form.

Opt in – We will contact you within 7 days to confirm that you have opted back in.

Declaration

I confirm I'm the person named above or have authority to act on the account holder's behalf.

For joint accounts, or accounts which require two signatures please co-sign.

Full name

Full name

Signature

Signature

Date (DD/MM/YYYY)

Date (DD/MM/YYYY)

Please send the completed form to:

P.O. Box 25, Martello Court, Admiral Park, St. Peter Port, Guernsey, GY1 3AP for Guernsey residents or
P.O Box 250, IFC6, IFC Jersey, St. Helier, Jersey, JE4 5PU for Jersey residents.