Butterfield Reinforces Commitment to Banking Centres with Full Renovation in Somerset

Nov 04 2025

Hamilton, Bermuda—04 November 2025: Butterfield has reopened the doors to its Somerset Banking Centreat 45 Mangrove Bay Road following a multi-million-dollar investment in its full renovation to enhance the customer experience.

The Somerset Banking Centre provides a welcoming, comfortable and convenient environment for all clients, featuring a new accessible entrance, four teller stations with one dedicated to seniors, bench seating, an electronic queuing system and an ATM vestibule, which includes a No-Wait Deposit and is accessible 24 hours a day.

Clients who need to visit the Somerset Banking Centre can join the queue by simply scanning the QR codelocated outside the Banking Centre entrance or by clicking here. Clients will then be provided with a queue position directly to their mobile device. Once in the queue, clients will receive a direct notification to alert them when they are due to be served.

Shawnette Griffin, Butterfield's Head of Retail Banking in Bermuda said, "We are delighted to welcome clients back to our Somerset Banking Centre. At Butterfield, we believe in the importance of putting real relationships and real people at the heart of our business and continue to invest in all of our historic Banking Centres. This latest renovation reflects our ongoing commitment to the local community and wider economy."

The Somerset Banking Centre is open every Monday to Friday from 9am until 4pm, offering a better in-person banking experience.

-ENDS-

About Butterfield:

Butterfield is a full-service bank and wealth manager headquartered in Hamilton, Bermuda, providing services to clients from Bermuda, the Cayman Islands, Guernsey and Jersey, where our principal banking operations are located, and The Bahamas, Switzerland, Singapore and the United Kingdom, where we offer specialized financial services. Banking services comprise deposit, cash management and lending solutions for individual, business and institutional clients. Wealth management services are composed of trust, private banking, asset management and custody. In Bermuda, the Cayman Islands and Guernsey, we offer both banking and wealth management. In The Bahamas, Singapore and Switzerland, we offer select wealth management services. In the UK, we offer residential property lending. In Jersey, we offer select banking and wealth management services. Butterfield is publicly traded on the New York Stock Exchange (symbol: NTB) and the Bermuda Stock Exchange (symbol: NTB.BH). Further details on the Butterfield Group can be obtained from our website at: www.butterfieldgroup.com.

Media Relations Contacts:

Nicky Stevens
VP, Group Strategic Marketing & Communications
The Bank of N.T. Butterfield & Son Limited
Telephone : (441) 299 1624
E-mail: nicky.stevens@butterfieldgroup.com