Butterfield Mortgages Limited celebrates two employees getting CeMAP qualifications

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Butterfield Mortgages in the UK, the London-based prime property lending specialist, is celebrating two members of its team getting their CeMAP qualifications, including a former intern.

Harry Smith, Assistant Relationship Manager, and Navishna Arcson, Credit Administrator, have both passed the full CeMAP course. Arcson originally joined the company in October 2022 as an intern; after completing her apprenticeship she secured a permanent role in 2024.

CeMAP is the UK's industry-standard for aspiring mortgage advisors. Awarded by The London Institute of Banking & Finance (LIBF), completing all three levels is required by the Financial Conduct Authority (FCA) for an individual to provide mortgage advice.

Butterfield Mortgages funded both employees to undertake the qualification, supporting their professional development by improving their knowledge of financial regulation, mortgage policies, and the practical application of mortgage advice.

Alpa Bhakta, CEO of Butterfield Mortgages Limited, said: *"I'm delighted for both Navishna and Harry. It's an important achievement in the context of their respective careers, and the way they have balanced their day-to-day responsibilities with studying for the CeMAP assessments is a testament to their professionalism and work ethic. Industry standards like CeMAP are crucial, and no doubt both will benefit significantly from having gained the qualification."*

Arcson added: *"Having joined Butterfield Mortgages as an apprentice, it's been great to progress my career within the Credit team. The company has been very supportive in encouraging my professional development, and gaining the CeMAP qualification is another step forward."*

Smith commented: *"It's great to have completed the CeMAP course. As a mortgage provider specialising in assisting high net-worth individuals, the cases we work on are rarely ordinary. Ultimately, this qualification has helped enhance my knowledge of mortgages and I'm better placed to deliver an exceptional service to brokers, borrowers and intermediaries."*

-ENDS-

Notes to editors

About Butterfield Mortgages Limited

Butterfield Mortgages Limited is a London-based property mortgage provider specialising in providing residential mortgages against prime properties in London and the South of England, with a particular focus on the needs of UK and international HNWIs. It is a subsidiary of The Bank of N.T. Butterfield & Son Limited.

Butterfield Mortgages Limited is authorised and regulated by the Financial Conduct Authority (Financial Services Register Number: 119274). Registered office: Sun Court, 66-67 Cornhill, London, EC3V 3NB. Registered in England No. 338594.