

Butterfield Launches Digital Account Opening

Feb 03 2026

Hamilton, Bermuda—03 February 2026: Butterfield has launched a digital account opening service for personal banking clients in Bermuda, meaning residents can now apply to open a new bank account online and without the need to visit a Banking Centre.

Using the digital application form on Butterfield's website, residents can apply for chequing, savings, fixed term deposit or supersaver accounts from the comfort of their own home and in as little as 15 minutes. The application process includes the ability to securely upload identity verification documents and to use electronic signatures.

The launch of the digital service means existing Butterfield clients are also able to provide any requested documentation to complete periodic reviews digitally, removing the need to provide physical or certified copies.

Jody Feldman, Managing Director of Butterfield in Bermuda, said: "Digital account opening is the latest example of how we are working to better our everyday banking experience. By introducing this technology, we are able to streamline the onboarding process and offer an effortless account opening experience."

With a Butterfield bank account, clients can gain access to a full world of financial products, including Butterfield's rewarding AAdvantage® Mastercard® credit cards.

For more information, please visit www.butterfieldgroup.com/en-bm.

-ENDS-

About Butterfield:

Butterfield is a full-service bank and wealth manager headquartered in Hamilton, Bermuda, providing services to clients from Bermuda, the Cayman Islands, Guernsey and Jersey, where our principal banking operations are located, and The Bahamas, Switzerland, Singapore and the United Kingdom, where we offer specialized financial services. Banking services comprise deposit, cash management and lending solutions for individual, business and institutional clients. Wealth management services are composed of trust, private banking, asset management and custody. In Bermuda, the Cayman Islands and Guernsey, we offer both banking and wealth management. In The Bahamas, Singapore and Switzerland, we offer select wealth management services. In the UK, we offer residential property lending. In Jersey, we offer select banking and wealth management services. Butterfield is publicly traded on the New York Stock Exchange (symbol: NTB) and the Bermuda Stock Exchange (symbol: NTB.BH). Further details on the Butterfield Group can be obtained from our website at: www.butterfieldgroup.com.

Media Relations Contacts:

Nicky Stevens

VP, Group Strategic Marketing & Communications

The Bank of N.T. Butterfield & Son Limited

Telephone : (441) 299 1624

E-mail: nicky.stevens@butterfieldgroup.com.